

28th August 2023

Dear Parent/Carer,

This year, West Lothian Council have made a change to how transport is provided to your child's school. Previously, contracts have been awarded to third party, external suppliers. The council have recruited staff to be able to provide transport directly, including young people on bespoke timetables. This means that we can take steps towards addressing some of the feedback received with the aim to provide a consistent and reliable service.

The transport staff, who will be council employees, will have a level of integration with school staff which means they can now access additional training and familiarisation opportunities which means they will be better equipped with the knowledge and understanding of pupils needs, extending the support received in school into their transport.

We will be in touch in the coming weeks to arrange a 'meet and greet' with you and your child to assist with the transition to this new transport.

We hope you see this as a positive change to transport and we may ask for your feedback from time to time throughout the year. Should you need to get in touch any other time, please contact publictransport@westlothian.gov.uk.

Yours faithfully,



Andrew Millar
Head Teacher
Inclusion & Support Service (Education)
West Lothian Council

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Connolly School Campus - 01506 283888
<https://inclusionandsupport.westlothian.org.uk/>